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(Pages : 2)

Name.....

Reg. No.....

**FIFTH SEMESTER (CBCSS-UG) DEGREE EXAMINATION
NOVEMBER 2023**

B.H.A.

BHA 5B 14—HUMAN RESOURCE MANAGEMENT

(2019 Admission onwards)

Time : Two Hours

Maximum : 60 Marks

Part A

*Answer the following in not exceeding one paragraph each.
Each question carries 2 marks.*

1. What is Recruitment ?
2. Mention any two objectives of HRM.
3. Why is training required ?
4. What is job rotation ?
5. Define HRM.
6. Mention any two de-merits of training.
7. Define Incentive.
8. Define Interview.
9. Define Job description.
10. Mention any two techniques of recruitment.
11. Define Hiring.
12. What is meant by referencing resumes ?

(Maximum : 20 marks)

Part B

*Answer the following in not exceeding 120 words.
Each question carries 5 marks.*

13. Brief the meaning and significance of Human Resource Management.
14. Brief job specification.
15. Write a brief note on Human resource planning.
16. Write the objectives of recruitment.

Turn over

17. Give an introduction to placement procedure.
18. Brief the techniques of recruitment.

(Maximum : 20 marks)

Part C

*Answer any **two** questions not exceeding 3 pages each.
Each question carries 10 marks.*

19. Effective selection procedure is vital for the success of hotel organisation–Discuss.
20. Explain the concept of performance appraisal and its objectives.
21. Enumerate the methods evaluation of selection.
22. Relate the importance of Human factor in the modern work place which are influenced by Emerging Technologies like work place Robots.

(2 × 10 = 20 marks)