

24P134

(Pages: 2)

Name: .....

Reg.No: .....

**FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2024**

(CBCSS - PG)

(Regular/Supplementary/Improvement)

**CC19P SOW1 C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS**

(Social Work)

(2019 Admission onwards)

Time : 3 Hours

Maximum : 30 Weightage

**Part-A**

Answer any *four* questions. Each question carries 2 weightage.

1. Describe the significance of understanding self.
2. What are the life skills given by WHO?
3. What is an ecomap and its significance in social work.
4. What is plagiarism?
5. What is a team and what are the tips to improve team work?
6. What is MS Excel and the advantages of using excel?
7. Cyber defamation.

**(4 × 2 = 8 Weightage)**

**Part-B**

Answer any *four* questions. Each question carries 3 weightage.

8. What are the essential conditions of therapeutic worker - client relationship?
9. Define communication and its process. What is the importance of feedback in the professional communication?
10. What is reflective writing and types of reflective writing?
11. Explain the importance of writing minutes in social work practice.
12. Write a note on various leadership styles.
13. Examine different styles of leadership in social work.
14. Explain the uses of ICT in teaching and learning.

**(4 × 3 = 12 Weightage)**

**Part-C**

Answer any *two* questions. Each question carries 5 weightage.

15. Illustrate the application of SWOT analysis and Johari window in understanding oneself.

16. Detail on the various interviewing skills required in the profession.
17. Discuss transactional analysis as theory to analyse oneself and understand the communication.
18. Discuss the causes and implications of stress and strategies of stress management.

**(2 × 5 = 10 Weightage)**

\*\*\*\*\*