

D 114504**(Pages : 2)****Name.....****Reg. No.....****FIRST SEMESTER M.S.W. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2024****(CBCSS)****Master of Social Work****SOW 1C 04—PROFESSIONAL SKILLS FOR SOCIAL WORKERS****(2019 Admission onwards)****Time : Three Hours****Maximum : 30 Weightage****Section A***Answer any **four** questions not exceeding 100 words.**Each question carries 2 weightage.*

1. Define or explain self-concept.
2. What is SWOT analysis ?
3. Write a note on active listening.
4. Explain non-verbal communication.
5. Explain leadership power in social work.
6. What is cyber ethics ?
7. Write a note on emotional resilience.

(4 × 2 = 8 weightage)**Section B***Answer any **four** questions not exceeding 300 words.**Each question carries 3 weightage.*

8. Discuss the Jo-Hari Window as a technique to understand oneself.
9. Explain the core qualities of a relationship in social work.
10. Describe the process of communication.
11. Discuss the importance of group discussion and public speaking in social work.

Turn over

12. Explain transformational leadership in social work practice.
13. Write a short essay on time management and its relevance for social workers.
14. Describe the role of ICT resources in social work.

(4 × 3 = 12 weightage)

Section C

*Answer any **two** questions not exceeding 800 words*

Each question carries 5 weightage.

15. Analyse the significance of self-awareness in social work.
16. Critically evaluate the barriers to communication and their resolution strategies.
17. Discuss the role of team building and teamwork in achieving group goals.
18. Explain the importance of cyber laws and cybercrime prevention for social workers.

(2 × 5 = 10 weightage)