

**FIRST SEMESTER M.S.W. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION NOVEMBER 2020****(CBCSS)****Master of Social Work****SOW 1C 04—PROFESSIONAL SKILLS FOR SOCIAL WORKERS****(2019 Admissions)****Time : Three Hours****Maximum : 30 Weightage****General Instructions**

1. *In cases where choices are provided, students can attend **all** questions in each section.*
2. *The minimum number of questions to be attended from the Section / Part shall remain the same.*
3. *There will be an overall ceiling for each Section / Part that is equivalent to the maximum weightage of the Section / Part.*

Section A*Answer any **four** questions not exceeding 100 words.**Each question carries 2 weightage.***Write Short Notes on :**

1. Self esteem.
2. Emotional resilience.
3. Genogram.
4. Professional Integrity.
5. Reflective writing.
6. Case notes.
7. Transformational leadership.

(4 × 2 = 8 weightage)

Section B

*Answer any **four** questions not exceeding 300 words.*

Each question carries 3 weightage.

8. Describe the factors affecting self?
9. Write a note on Jo-Hari Window.
10. Distinguish between paraphrasing and summarizing.
11. What are the interviewing skills in social work?
12. Explain the different approaches in communication.
13. What are the elements that distinguish leaders in social work field from leaders in other professions?
14. Explain the importance of referencing and plagiarism.

(4 × 3 = 12 weightage)

Section C

*Answer any **two** questions not exceeding 800 words.*

Each question carries 5 weightages.

15. Elaborate on the importance of writing skills for a Professional Social Worker.
16. Discuss the importance and scope of ICT skills and resources in professional social work practice.
17. “Communication is a core Social Work skill”. Give your comments with examples from fieldwork.
18. Examine the relationship between time management and stress management, with examples.

(2 × 5 = 10 weightage)