

**FIRST SEMESTER M.S.W. DEGREE (SUPPLEMENTARY) EXAMINATION
NOVEMBER 2020**

(CUCSS)

M.S.W.

SW 1C 04—PROFESSIONAL SKILLS FOR SOCIAL WORKERS

(2018 Admissions)

Time : Three Hours

Maximum : 36 Weightage

Part I

*Answer all questions.
Answer to each question should not exceed 50 words.
Each question carries 1 weightage.*

Write Short Notes on :

1. Self-awareness.
2. SWOT analysis.
3. genogram.
4. Listening.
5. Characteristics I of sender for effective communication.
6. Child ego state.
7. Autocratic leader.
8. Precontemplation.
9. Cyber crime.
10. MS word.

(10 × 1 = 10 weightage)

Part II

*Answer any six questions.
Answer to each question should not exceed 300 words.
Each question carries 3 weightage.*

11. How can self-awareness help in the practice of social work ?
12. How can we build resilience ?
13. Discuss the tools used for the assessment of family and interaction with the ecological system ?
14. Explain the facilitative qualities required for a social worker.

Turn over

15. Elaborate the importance of non-verbal communication in social work practice.
16. What are the skills required for effective public speaking ?
17. Which is the best leadership style ? State your reasons ?
18. Discuss strategies to improve team effectiveness.
19. Delineate the importance of ICT skills for social workers.

(6 × 3 = 18 weightage)

Part III

Answer any two questions.

Answer to a question is limited to 800 words.

Each question carries 4 weightage.

20. Critically analyze the cyber laws in our country and it's effectiveness in controlling cybercrimes.
21. What is resilience ? Delineate strategies to enhance resilience of children.
22. Listening is an art and skill. How can social workers demonstrate that they are listening ?
23. Motivation is key for behaviour change. How do you enhance motivation of clients ?

(2 × 4 = 8 weightage)