

**20P134**

(Pages: 2)

Name: .....

Reg. No.....

**FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2020**

(CBCSS-PG)

(Regular/Supplementary/Improvement)

**CC19P SOW1 C04 – PROFESSIONAL SKILLS FOR SOCIAL WORKERS**

(Social Work)

(2019 Admission onwards)

Time: Three Hours

Maximum: 30 Weightage

**Section A**

Answer any *four* questions not exceeding 100 words.

Each question carries 2 weightage.

Write Short Notes on:

1. Jo-Hari window.
2. Emotional Intelligence.
3. Active listening.
4. Stress Management.
5. Case note and its Structure.
6. Cyber ethics.
7. Referencing and Plagiarism.

**(4 x 2 = 8 Weightage)**

**Section B**

Answer any *four* questions not exceeding 300 words.

Each question carries 3 weightage.

8. Write a short note on significance of understanding self.
9. Evaluate yourself using SWOT analyzing.
10. Write a note on professional integrity in social work practice.
11. Write a short note on Transactional Analysis.
12. Elaborate importance non verbal communication in communications.
13. Briefly explain cyber laws and cyber crimes.
14. What are the importance of minutes and report and detail on the format for writing minutes?

**(4 x 3 = 12 Weightage)**

### **Section C**

Answer any *two* questions not exceeding 800 words.

Each question carries 5 weightage.

15. Prepare a note on important of life skill education for social work students
16. Write an essay on importance of communication in social work.
17. Write an essay on leadership in social work.
18. Briefly explain different types of writing skills required for social work practices.

**(2 x 5 = 10 Weightage)**

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