| QP (| Code: D 123466 Total Pages: 1 Name: | |
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| | Register No. | |
| SI | ECOND SEMESTER (CUFYUGP) DEGREE EXAMINATION, APRIL 202 | 5 |
| | HOTEL MANAGEMENT AND CATERING SCIENCE BHC2VN102 - HOSPITALITY ENTREPRENEURSHIP | |
| | 2024 Admission onwards | |
| Max | ximum Time :2 Hours Maximum Marks :70 |) |
| Α. | Section A | 24 |
| Ai | II Questions can be answered. Each Question carries 3 marks (Ceiling : Marks) | 24 |
| 1 | Define hospitality entrepreneurship. | |
| 2 | What are cafes? | |
| 3 | What is event planning? | |
| 4 | Define product line. | |
| ·5 | Define HRM. | |
| <u>. </u> | What is staffing? | |
| 7 | What is operations management? | |
| 8 | What do you mean by training? | |
| 9 | Define social media marketing. | |
| 10 | State advertising. | |
| | Section B | |
| Al | ll Questions can be answered. Each Question carries 6 marks (Ceiling : Marks) | 36 |
| 11 | Briefly explain the scope of hospitality entrepreneurship. | |
| 11 12 | Layout various components of a business plan in detail. | |
| 12 13 | Explain budgeting and financial forecasting for funding and investment. | |
| 13 14 | List out the features of HRM. | |
| 1 - 15 | Discuss the importance of HRIS. | |
| | Elaborate quality control and service standards. | |
| 16 | | |
| | Enumerate traditional marketing with examples. | |
| 17 | Enumerate traditional marketing with examples. List out various principles of outstanding customer services. | |
| 17 | | |
| 17 | List out various principles of outstanding customer services. | |
| 16 17 18 | List out various principles of outstanding customer services. Section C | |