

QP Code:D133832		Total Pages: 2	Name:
		Register No.	
THIRD SEMESTER UG DEGREE EXAMINATION, NOVEMBER 2025			
(CUFYUGP)			
Course Code BHC3CJ202/BHC3MN200			
Course Title : Basic Accommodation Operation			
2024 Admission onwards			
Maximum Time :2 Hours			Maximum Marks :70
Section A			
All Questions can be answered. Each Question carries 3 marks (Ceiling : 24 Marks)			
1	What is meant by "Turn Down Service"?		
2	Define job specification.		
3	What are the main duties of an Executive Housekeeper?		
4	List out the personality traits of housekeeping staff.		
5	What is duty roster?		
6	List out the types of keys used in housekeeping.		
7	What is meant by linen hire?		
8	Write the different types of stains treated in hotel laundry.		
9	Mention the activities carried out in control desk.		
10	What are the advantages of contract laundry?		
Section B			
All Questions can be answered. Each Question carries 6 marks (Ceiling : 36 Marks)			
11	Analyze the relationship between housekeeping and front office.		
12	Explain the principles and methods of cleaning in housekeeping.		
13	Discuss different types of cleaning agents with examples.		
14	Explain the sequence of cleaning a guestroom.		

15	Discuss the importance of second service and turndown service.
16	Describe the activities carried out in a hotel laundry.
17	List and describe the different equipments used in an on-premises laundry.
18	Explain the significance of linen hire system in hotels.
Section C	
Answer any ONE. Each Question carries 10 marks (1x10=10 Marks)	
19	Draw the layout of a housekeeping department in a large hotel and explain.
20	List and describe the different public areas in a hotel along with their cleaning procedures.