

D 33173

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Name.....

Reg. No.....

FIRST SEMESTER M.B.A. DEGREE EXAMINATION, JANUARY 2023

M.B.A. (CUCSS)

BUS 1C 04—ORGANISATIONAL BEHAVIOUR

Time : Three Hours

Maximum : 36 Weightage

Part A*Answer all questions.**Each question carries 1 weightage.*

1. What is self managing team ?
2. What is Social Loafing ?
3. Define Perception.
4. Distinguish between Eustress and Distress ?
5. What is goal conflict ?
6. What is self Actualization ?

(6 × 1 = 6 weightage)

Part B*Answer any four questions.**Each question carries 3 weightage.*

7. Critically evaluate Mcgregor's Theory.
8. Present an over view of different types of Groups.
9. What is Transformational Leadership ?
10. Elaborate advantages of Matrix Structure.
11. Distinguish between collaboration and accommodation.
12. Explain Grid OD.

(4 × 3 = 12 weightage)

Turn over

Part C

*Answer any three questions.
Each question carries 4 weightage.*

13. Explain the strategies for introducing planned change.
14. What are the measures to enhance group effectiveness ?
15. Explain Vrooms model.
16. Explain the barriers to Group Communication.
17. Discuss the relevance of OD intervention in the present era.

(3 × 4 = 12 weightage)

Part D

Compulsory question.
Carries 6 weightage.

18. As Google's first guru, chef Charlies Ayers had plenty of opportunity to indulge his penchant for varies, eclectic flavors. When hired in 1999, Ayers oversaw food services for only about 50 employees. By the time he departed in 2005, he left behind 100 chefs serving more than 2000 meals a day at the googleplex, Google's Mountain View, California, Headquarters. Google offers expertly prepared meals, free of charge, to all its employees.

Today those employees arrive from all corners of the world, and the cafeteria offerings reflect that diversity. Ayers eclectic tastes and the needs of an increasingly diverse workforce meshed nicely. He created his own dishes, searched all types of restaurants for new recipes, and often got some of his best ideas from foreign born employees. Scattered around the googleplex are cafes specializing in South western , Italian , California -Mediterranean, and Vegetarian Cousins. The company indisputably stands at the forefront of organizations that believe in paying careful attention to their corporate cafeteria offerings. For Google, the company's \$6 million plus annual food budget is an investment in productivity.

- a) What are the justifications for huge food budget of Google ?
- b) Whether this is a strategy applicable only to global I.T. firms ?

(1 × 6 = 6 weightage)