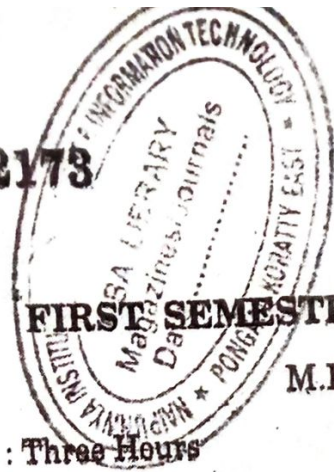


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Name.....

Reg. No.....

FIRST SEMESTER M.B.A. DEGREE EXAMINATION, JANUARY 2012

M.B.A. 1.3—ORGANISATIONAL BEHAVIOUR

Maximum Weightage : 36

Time : Three Hours

Answer all the parts.

Part A

*Answer to all the questions.
Each question carries 1 weightage.*

1. What is learning ?
2. What do you mean by group conflict ?
3. What is impression management ?
4. What do you mean by role conflict ?
5. Distinguish between group and team.
6. Define Motivation.

(6 × 1 = 6 weightage)

Part B

*Answer any six questions.
Each question carries 3 weightage.*

7. Write the emerging challenges for OB.
8. Write a note on Grid management.
9. What are the personality attributes influencing OB ?
10. Write the application of attribution theory in organisations.
11. What are the characteristics of work group ?
12. What are the managerial functions of OB ? Explain.
13. Explain the role of counselling in shaping the personality.
14. Write a note on sensitivity training.

(6 × 3 = 18 weightage)

Part C

*Answer any two questions.
Each question carries 6 weightage.*

15. Explain theory X and Y motivation.
16. Explain in detail how organisation facilitate communication.
17. Explain the stages of conflict process.

(2 × 6 = 12 weightage)