

C 3549

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Name.....

Reg. No.....

FOURTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION, APRIL 2021

Hotel Management and Catering Science

BSH/C4C 08—HUMAN RESOURCE MANAGEMENT

Time : Two Hours

Maximum : 60 Marks

Section A

Answer at least eight questions.

Each question carries 2 marks.

All questions can be attended.

Overall Ceiling 16.

1. Define - relevance of HRD in Hotel industry.
2. What is HRD systems ?
3. What do you mean by Job Specification ?
4. Define - Labor Laws.
5. What is Staff Training ?
6. Define - Performance Appraisal.
7. What is Career Planning ?
8. Define - Task Analysis.
9. What do you mean by Hotel Environment ?
10. What is Micro HR Planning ?
11. What is Employees Grievance ?
12. Define - Job Enrichment.

(8 × 2 = 16 marks)

Section B

Answer at least four questions.

Each question carries 6 marks.

All questions can be attended.

Overall Ceiling 24.

13. Write a short note on Objectives of HR Planning.
14. Give a short note on HRD Systems.
15. What is Limitations of Job Evaluations ?

Turn over

16. Distinguish between Staff Training and Staff Development.
17. What are the Impacts of Mergers ?

(4 × 6 = 24 marks)

Section C

*Answer any two questions.
Each question carries 10 marks.*

18. What are the advantages of promotion ?
19. Elaborate the Introduction of Human Resource Planning and their classifications.
20. Elaborate note on Hotel Environment and Culture.
21. Discuss about Job Evaluation and how do you classify them.

(2 × 10 = 20 marks)