

C 41225

(Pages : 2)

Name.....

Reg. No.....

**FOURTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION
APRIL 2023**

Hotel Management and Catering Science/Culinary Arts

BSH/C4C08—HUMAN RESOURCE MANAGEMENT

(2019 Admission onwards)

Time : Two Hours

Maximum : 60 Marks

Section A*Answer the following questions in not exceeding **one paragraph**.**Each question carries 2 marks.**Maximum 20 marks.*

1. Define - Job description.
2. What do you understand by Fringe Benefits.
3. Define Planning.
4. What is scope of Job Evaluation ?
5. What is Staff Training ?
6. Define - Welfare Schemes.
7. What do you understand about Selection ?
8. What is Accounting Practices ?
9. What do you mean by Induction ?
10. What is Demand ?
11. What is HR Information System ?
12. Define - Job Analysis.

Turn over

Section B (Short Essay)

Answer the following questions in not exceeding 120 words.

Each question carries 5 marks.

Maximum 20 marks.

13. Write about the HRD applications in Hotel Industry.
14. What are the operations involved in Personnel Office ?
15. Mention the Job Descriptions of Front Office Manager.
16. What are the methods of Training by HR Department ?
17. Define the following :
 - i) Compensation ; and
 - ii) Performance Monitoring.

Section C (Long Essay)

*Answer any **two** questions in not exceeding 250 words*

Each question carries 10 marks.

Maximum 20 marks.

18. Explain the objectives of performance appraisal.
19. Discuss about Impacts of Mergers and Acquisitions on HR Practices.
20. What are the various steps involved in the HR Audit Process ? Explain.
21. Explain in detail about Motivation, Productivity and Career Planning.