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Name.....

Reg. No.....

**FOURTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION  
APRIL 2025**

Hotel Management and Catering Science/Culinary Arts

BSH/C4 C07—HOTEL LAWS

(2019—2023 Admissions)

Time : Two Hours

Maximum : 60 Marks

**Section A***Answer the following questions in not exceeding **one paragraph**.**Each question carries 2 marks.**(Maximum Marks 20)*

1. Define pledge as per the Indian Contract Act 1872.
2. What is a 'complaint' under the Consumer Protection Act 1986 ?
3. Who is a bailor in a contract of bailment ?
4. How does a mutual mistake affect a hotel booking contract ?
5. What do you mean by the term 'free consent' under the Indian Contract Act 1872 ?
6. Mention the significance of capacity to contract in the context of hotel services ?
7. What constitutes undue influence in hotel service contracts ?
8. Define a contingent contract in the context of hotel bookings.
9. What makes an agreement void in the hotel industry ?
10. Define a contract of indemnity in the hotel industry.
11. Mention the role of a pledger in a hotel scenario.
12. Differentiate between a condition and a warranty in hotel service contracts.

**Turn over**

**Section B (Short Essay)**

*Answer the following questions in not exceeding 120 words each.*

*Each question carries 5 marks.*

*(Maximum Marks 20)*

13. What rights does an innkeeper have regarding the guests and their property ?
14. Write a short note on the jurisdiction and function of the District Consumer Disputes Redressal Forum.
15. Briefly Explain the essential elements of a contract of sale under the Sale of Goods Act 1930.
16. Write a short note on the essential features of a contract of guarantee.
17. How do restrictive trade practices affect consumer rights ?

**Section C (Long Essay)**

*Answer any **two** (2) questions in not exceeding 250 words.*

*Each question carries 10 marks.*

*(Maximum Marks 20)*

18. Describe the key provisions of the Shops and Establishment Act and how they apply to the hotel industry.
19. Write a short note on the key rights and duties of bailor and bailee in a contract of bailment within a hotel setting.
20. Explain the rights and liabilities of surety and co-surety in a contract of guarantee and describe the circumstances under which a surety can be discharged from their liabilities.
21. Elaborate the structure, functions, and role of Consumer Protection Councils under the Consumer Protection Act.