

D 114519**(Pages : 2)****Name.....****Reg. No.....****FIRST SEMESTER M.Com. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2024****(CBCSS)****M.Com.****MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR****(2019 Admission onwards)****Time : Three Hours****Maximum : 30 Weightage***Answers should be written in English only.***Section A***Answer any **four** questions.**Each question carries 2 weightage.*

1. State the different types of Kaizen ?
2. What are the features of management development programmes ?
3. What is the significance of Attribution Theory ?
4. How to overcome resistance to controlling, in an organisation ?
5. What do you understand by the term personality ?
6. Which are the factors increasing the Cohesiveness of the work group ?
7. What are the features of organizational development ?

(4 × 2 = 8 weightage)**Section B***Answer any **four** questions.**Each question carries 3 weightage.*

8. Bring out the meaning and nature of Six sigma.
9. Explain the different types of a firms' competencies.
10. Explain the process of Perception.

Turn over

11. State the methods of assessing memory.
12. Which are the mental health problems in organizations ?
13. What are the different reasons for joining groups ?
14. Explain the process of organisational development.

(4 × 3 = 12 weightage)

Section C

*Answer any **two** questions.
Each question carries 5 weightage.*

15. Explain the nature and factors influencing quality of work life.
16. Explain the personality attributes influencing organisation behaviour.
17. Explain the theories of learning.
18. Describe the different styles and theories of leadership.

(2 × 5 = 10 weightage)