

A1003

Name.....

Register No.....

**NAIPUNNYA INSTITUTE OF MANAGEMENT AND INFORMATION
TECHNOLOGY (AUTONOMOUS)**

FIRST SEMESTER END SEMESTER EXAMINATION NOVEMBER 2025

MASTER OF COMMERCE

MCM1C04 - MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

Time:Three Hours

Maximum:30 Weightage

Section A

Answer any four questions not exceeding 100 words

Each question carries 2 weightage

1.Name one technique for stress reduction.	CO3
2.Define group dynamics.	CO4
3.List two benefits of strong organizational culture.	CO5
4.What is attribution theory?	CO2
5.Give two causes of work-related stress.	CO3
6.What is upward communication?	CO4
7.List two main features of the system approach to management.	CO1

Section B

Answer any four questions not exceeding 300 words

Each question carries 3 weightage

8. Discuss different stages of group development.	CO4
9. Write a note on process of organizational development.	CO5
10.Describe the effects of poor mental health on employee performance.	CO3
11.Discuss the role of leadership in shaping organizational culture.	CO5
12.Explain the steps involved in perceptual process.	CO2
13.Explain the significance of benchmarking in achieving organizational excellence.	CO1
14. State the differences between group and team, with examples.	CO4

Turn Over

Section C

Answer any two questions not exceeding 800 words
Each question carries 5 weightage

15. Explain major learning theories and their application in training and development programs. CO2

16. Assess the impact of group decision-making on innovation in organizations. CO4

17. Review the importance of emotional intelligence in management. CO3

18. Evaluate the impact of benchmarking on service sector performance. CO1
