

A1003

Name.....

Register No.....

**NAIPUNNYA INSTITUTE OF MANAGEMENT AND INFORMATION
TECHNOLOGY (AUTONOMOUS)**

FIRST SEMESTER END SEMESTER EXAMINATION NOVEMBER 2025

MASTER OF COMMERCE

MCM1C04 - MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 30 Weightage

Section A

Answer any four questions not exceeding 100 words
Each question carries 2 weightage

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| 1. Name one technique for stress reduction. | CO3 |
| 2. Define group dynamics. | CO4 |
| 3. List two benefits of strong organizational culture. | CO5 |
| 4. What is attribution theory? | CO2 |
| 5. Give two causes of work-related stress. | CO3 |
| 6. What is upward communication? | CO4 |
| 7. List two main features of the system approach to management. | CO1 |

Section B

Answer any four questions not exceeding 300 words
Each question carries 3 weightage

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| 8. Discuss different stages of group development. | CO4 |
| 9. Write a note on process of organizational development. | CO5 |
| 10. Describe the effects of poor mental health on employee performance. | CO3 |
| 11. Discuss the role of leadership in shaping organizational culture. | CO5 |
| 12. Explain the steps involved in perceptual process. | CO2 |
| 13. Explain the significance of benchmarking in achieving organizational excellence. | CO1 |
| 14. State the differences between group and team, with examples. | CO4 |

Turn Over

Section C

Answer any two questions not exceeding 800 words

Each question carries 5 weightage

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| 15.Explain major learning theories and their application in training and development programs. | CO2 |
| 16. Assess the impact of group decision-making on innovation in organizations. | CO4 |
| 17. Review the importance of emotional intelligence in management. | CO3 |
| 18.Evaluate the impact of benchmarking on service sector performance. | CO1 |
