

C 82578

Name.....

Reg. No.....

FOURTH SEMESTER M.B.A. DEGREE EXAMINATION, JUNE 2015

MBA 4.1—COST AND QUALITY MANAGEMENT

(2010 Admissions)

Time : Three Hours

Maximum : 36 Weightage

Part A

Answer all questions.

Each question carries 1 weightage.

1. How the cost management concept is relevant in organizational success ?
2. What are the different costing techniques ?
3. Enumerate the pre-requisites of a good costing system.
4. Explain CVP analysis.
5. Illustrate the basics of product mix decision.
6. Is quality assurance is essential ? Discuss.

(6 × 1 = 6 weightage)

Part B

Answer any six questions.

Each question carries 3 weightage.

7. How material and labour costs are interlinked ?
8. What are the basic principles behind statistical quality control ?
9. How fixed budget is different from flexible budget ?
10. Explain different aspects of budgetary control.
11. Differentiate cost centre from profit centre.
12. How zero defects and acceptance sampling are related ?
13. Describe the essential features of TQM in an educational institution.
14. Explain a scenario where you have to apply "make or buy decision".

(6 × 3 = 18 weightage)

Part C

Answer any two questions.

Each question carries 6 weightage.

15. Describe the basics information required for the preparation of cost sheet.
16. As a quality manager how will you do an ISO Certification process ?
17. With suitable illustration explain "quality circle" in an MNC with 5 departments.

(2 × 6 = 12 weightage)