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THIRD SEMESTER M.B.A. DEGREE (REGULAR/SUPPLEMENTARY) EXAMINATION, DECEMBER 2016

(CUCSS)

Management

BUS 3E M03—ADVERTISING AND SALES PROMOTION

(2013 Admissions)

Time: Three Hours

Maximum: 36 Weightage

Part A

Answer all the questions. Each question carries 1 weightage.

- 1. What is DAGMAR approach?
- 2. What is copywriting?
- 3. What is outdoor advertising?
- 4. What is crisis marketing?
- 5. What is an event marketing?
- 6. What do you mean by sales promotion budgeting?

 $(6 \times 1 = 6 \text{ weightage})$

Part B

Answer any six questions.

Each question carries 3 weightage.

- 7. Explain the role and functions of a public relation officer.
- 8. What are the ethical issues to be considered in advertising a product?
- 9. What are the ways to make channel promotion effective? Explain.
- 10. Explain the creativity required in advertising.
- 11. State the cognitive dissonance theory and its importance in advertising strategy.
- 12. Discuss the important legal issues of advertising in India.
- 13. What are the functions of advertising agencies?
- 14. What are the merits and demerits of marketing communication to the producer and consumer.

 $(6 \times 3 = 18 \text{ weightage})$

Turn over

Part C

Answer any two questions. Each question carries 6 weightage.

- 15. Compare the advantages and disadvantages of different consumer promotion techniques with respect to alternative objectives:
 - (a) Getting trial from new consumers.
 - (b) Retaining present consumers.
 - (c) Building brand image.
- 16. Compare and contrast 'all you can afford' and 'competitive-parity' approaches for setting advertising budgets. Explain to what extent is the budget decision arrived at by a bargaining process.
- 17. Design an ideal test of copy effectiveness. Critically examine the difficulties involved.

 $(2 \times 6 = 12 \text{ weightage})$