

D 90826

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Name.....

Reg. No.....

THIRD SEMESTER M.B.A. DEGREE EXAMINATION, DECEMBER 2015

Management

BUS 3EH 02 – PERFORMANCE MANAGEMENT

(2013 Admissions)

Time : Three Hours

Maximum : 36 Weightage

Part A

Answer all the questions.

Each question carries 1 weightage.

1. Differentiate between qualification and competency.
2. What do you mean by skillmix?
3. What is performance standard?
4. What is feedback management?
5. What is competency mapping?
6. What do you mean by performance indicators?

(6 × 1 = 6 weightage)

Part B

Answer any six questions.

Each question carries 3 weightage.

7. How vision and mission helps to improve organisational performance? Explain.
8. Elaborate the competencies and behaviour required for effective performance.
9. What is the importance of group and individual responsibilities to organisational performance?
10. Explain the critical success factors for managerial performance.
11. Bring out the importance of time management in performance management.
12. What is the criteria for evaluating top level manager's performance?
13. State the significance of team development in performance management.
14. Discuss the appropriate revised system to improve performance of employees.

(6 × 3 = 18 weightage)

Turn over

Part C

Answer any two questions.

Each question carries 6 weightage.

15. What is performance appraisal? Explain modern techniques of performance appraisal with their applications in organisation.
16. State the role of organisational culture in managerial performance with suitable examples.
17. Explain competency development peroses in modern organisations as tool of performance management.

(2 × 6 = 12 weightage)