D 12364 (Pages : 2) Name...

Reg. No....................................

THIRD SEMESTER M.B.A. DEGREE (REGULAR/SUPPLEMENTARY) EXAMINATION, JANUARY 2022

M.B.A.

BUS 3EH 03—HUMAN RESOURCE PLANNING AND DEVELOPMENT

(2016 Scheme)

Time : Three Hours Maximum : 36 Weightage

Part A

Answer **all** *the questions.*
Each question carries 1 *weightage.*

1. What do you mean by HR Information systems ?

2. List out the methods of collecting job data.

3. What is performance planning ?

4. What is HRD climate ?

5. How does work flow mapping is helpful in HR planning process ?

6. What do you mean by job analysis ?

(6 × 1 = 6 weightage)

Part B

Answer any **four** *of the following questions.*
Each question carries 3 *weightage.*

7. What are the HRD strategies for coping with organizational changes ?

8. Explain the orientation and training modules for HR.

9. Explain the tools used for measuring performance.

10. How information system will support for HR planning and development ?

11. How will you design Human Resource Information system ?

12. What do you mean by management inventories in HR supply forecasting ?

(4 × 3 = 12 weightage)

Turn over

Part C

Answer any **three** *questions.*
Each question carries 4 weightage.

13. Explain the phases involved in initiating and establishing change.

14. Examine the process of HR management in performance appraisal system modules.

15. Discuss macro level human resource planning.

16. How will you design Human Resource Information System ?

17. How does the work culture and climate of the organisation influence HRD ?

(3 × 4 = 12 weightage)

Part D

Answer the following question which carries 6 *weightage.*

18. The Grahmin Vikas Bank in Bangalore, there are many employees working in that bank. This bank provides many rules and regulations like providing training to employees, weekly performance appraisal of employee, give orientation to them, etc.

Because of change in technology there are many difficulties arise about:

   (a)   How to understand bank's transaction by new computer technology ?

   (b)   How to work with computers and how to operate computer ?

(1 × 6 = 6 weightage)