

D 53844

Name.....

Reg. No.....

**FIRST SEMESTER M.B.A. DEGREE EXAMINATION, JANUARY 2014**

**BUS IC 04—ORGANIZATIONAL EFFECTIVENESS**

(2013 Admissions)

Time : One Hour and a Half

Maximum : 18 Weightage

**PART A**

Answer the following. Each question carries 1 weightage

1. What is power tactic?
2. What are the reasons for organizational appraisal?
3. Enumerate the issues involved in behavioural implementation of strategy?
4. Write a note on empowerment.
5. What is grid management?
6. What is process consultancy?

(6 X 1=6)

**PART B**

Answer any three of the following. Each question carries 2 weightage

7. Write a note on organizational climate and its impact on business.
8. Explain the influence of Leadership style in Organizational Culture?
9. What do you mean by negotiation? What are the hidden issues in negotiations? explain
10. What are the reasons for resistance to change? Explain with relevance to technology.
11. How can using politics to overcome obstacles to change and to resolve conflict help to implement strategic change?

(3 X 2 = 6)

**PART C**

Answer any one of the following. Each question carries 6 weightage

12. "OD interventions can change the fate of organisations" –Do you think that can be practiced in Kerala? explain
13. Discuss the role of Transactional analysis in organizational development with examples.

(1 X 6 = 6)