

D 90854

Name.....

Reg. No.....

FIRST SEMESTER M.B.A. DEGREE EXAMINATION, DECEMBER 2015

(CUCSS)

BUS 1C 04—ORGANISATIONAL EFFECTIVENESS

(2013 Admissions)

Time : One Hours and a Half

Maximum : 18 Weightage

Part A

*Answer the following.
Each question carries 1 weightage.*

1. What are the components of organizational climate ?
2. What do you mean by organizational politics ?
3. Enumerate the issues involved in behavioural implementation of strategy ?
4. Write a note on change agents.
5. What is grid management ?
6. What is sensitivity training ?

(6 × 1 = 6 weightage)

Part B

*Answer any **three** of the following.
Each question carries 2 weightage.*

7. What are the bases of power in organizations ? Explain.
8. Explain the influence of Leadership style in Organizational Culture ?
9. How are inter group and intra group conflicts arise ? Explain.
10. What are the reasons for resistance to change ? Explain with relevance to technology.
11. Explain the steps in process consultancy in organizational development.

(3 × 2 = 6 weightage)

Part C

*Answer any **one** of the following.
Each question carries 6 weightage.*

12. What is the role of negotiations in conflict management ? Cite examples.
13. Discuss the approaches to managing change in organizations.

(1 × 6 = 6 weightage)