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SECOND SEMESTER M.B.A. DEGREE EXAMINATION, JUNE 2016

(CUCSS)

BUS 2C 11-MARKETING MANAGEMENT

(2013 Admission onwards)

Time: Three Hours

Maximum: 36 Weightage

Part A

Answer the following.

Each question carries 1 weightage.

- 1. What is media planning?
- 2. Define the concept of re-positioning.
- 3. What is meant by consumer acquisition?
- 4. What is ethics in marketing?
- 5. What is marketing strategies?
- 6. State channel management.

 $(6 \times 1 = 6 \text{ weightage})$

Part B

Answer any six of the following. Each question carries 3 weightage.

- 7. Discuss the elements which constitute in marketing environment. Explain with examples.
- 'Sales promotions are conceived with certain objectives in mind of marketers', Support your answer with suitable example.
- 9. Describe the process of 'new product development' in detail.
- 10. Discuss the role of media in advertising.
- 11. What is consumer behavior? Elaborate the different types of purchase behaviour in the purchase of a product, giving suitable examples.
- 12. Explain about the research process in advertising with reference to one product of your choice.
- 13. How to decide the channel intermediaries? How the channel members are used to promote the market?
- 14. What is Marketing Communication? Discuss its role in accomplishing the firm's marketing goals'.

 $(6 \times 3 = 18 \text{ weightage})$

Turn over

Part C

Answer any two of the following. Each question carries 6 weightage.

- 15. Explain the various segmentation bases used by marketers, with suitable illustrations. Suggest suitable segmentation basis for the following, giving reasons:
 - (a) Light Commercial Vehicles (LCV).
 - (b) Contact lenses.
- Design a marketing mix for following products. Justify your answer, (make assumptions wherever necessary)
 - (a) Portable MP3 player.
 - (b) Branded wheat flour (Atta).
 - (c) Any consumer durable product.
 - (d) Mobile phone.
- 17. Explain the marketing criteria to be used for selection of a brand name. Based on criteria suggest a suitable brand name for the following Products and Services:
 - (a) Fruit juice.
 - (b) Indian fast food chain.
 - (c) Footwear.

 $(2 \times 6 = 12 \text{ weightage})$