

C 24231

(Pages : 2)

Name.....

Reg. No.....

SECOND SEMESTER M.B.A. DEGREE EXAMINATION, JUNE 2017

(CUCSS)

BUS 2C 13—HUMAN RESOURCE MANAGEMENT

(Regular FT—2016 Admissions)

Time : Three Hours

Maximum : 36 Weightage

Part A

Answer all questions.

Each question carries 1 weightage.

1. Define HRM. How does it differ from Personnel Management ?
2. Explain the importance of Human Resource Planning
3. What are the uses of Job Analysis ?
4. Explain the methods of assessing training needs.
5. Distinguish between Promotion and Transfer.
6. What the levels of Human Resource Planning ?

(6 × 1 = 6 weightage)

Part B

Answer any four of the following.

Each question carries 3 weightage.

7. What are Compensation Incentives ?
8. What is meant by Career ? Outline the process of Career Planning.
9. What are objectives of Performance Appraisal ?
10. What are Occupational Hazards ?
11. What are causes of Stress Management ?
12. Name some Separation Techniques.

(4 × 3 = 12 weightage)

Turn over

Part C

Answer any three questions.

Each question carries 4 weightage.

13. Describe the role of Human Resource Manager in detail.
14. Write a note on recruitment practices followed in Indian organization both in public and private sectors.
15. Explain 'on-the-job' and 'off-the-job' training techniques.
16. What are the Career Stages? What are the early Career Difficulties ?
17. What are the sources of Grievances? Explain the Grievance handling procedure.

(3 × 4 = 12 weightage)

Part D

Answer the compulsory question.

Each question carries 6 weightage.

18. A policy is a plan of action. It is a statement of intention committing the management to a general course of action. When the management drafts a policy statement to cover some features of its personnel programmes, the statement may often contain an expression of philosophy and principle as well. Although it is perfectly legitimate for an organization to include its philosophy, principles and policy in one policy expression.
 - (a) Why organizations adopt personnel policies explain the benefits ?
 - (b) What are the sources and content of personnel policies ?

(1 × 6 = 6 weightage)