

SECOND SEMESTER M.B.A. DEGREE EXAMINATION, JUNE 2018

(CUCSS)

M.B.A.

BUS 2C 14-HUMAN RESOURCE MANAGEMENT

(2013 Admissions)

Time : Three Hours

Maximum : 36 Weightage

Part A

Answer all the questions.

Each question carries 1 weightage.

- 1. Define Human Besource Management.
- 2. List the method used for Job Analysis.
- 3. How do you define Career Width ?
- 4. What is job analysis?
- 5. What does the term Human Capital constitute?
- 6. What does Vroom's Expectancy theory of leadership state?

 $(6 \times 1 = 6 \text{ weightage})$

Part B

Answer any six questions. Each question carries 3 weightage.

- 7. Explain the quality concept in HRM?
- 8. What are the issues of concern for employees in collective bargaining?
- 9. Examine the limitations in Maslow's motivational theory.
- 10. Discuss the process of Knowledge creation in organizations.
- 11. Explain the strategic role of human resource management.
- 12. Discuss the pre-requisites for Industrial harmony.
- 13. What are the techniques of on-the job training?
- 14. Discuss the criteria for evaluation of training program.

 $(6 \times 3 = 18 \text{ weightage})$

Turn over

Part C

Answer any two questions. Each question carries 6 weightage.

- 15. Explain the factors influencing wage fixation
- 16. Explain the components of Job description.
- 17. Examine the demerits of traditional method of appraisal. How does MBO appraisal overcome some of these demerits?

 $(6 \times 2 = 12 \text{ weightage})$