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(Pages : 2)

Name.....

Reg. No.....

THIRD SEMESTER M.B.A. DEGREE EXAMINATION, JANUARY 2014

Human Resource Management—Elective

MBA HRM 2—MANAGEMENT OF INDUSTRIAL RELATIONS

(2010 Admissions)

Sepe

Maximum : 36 Weightage

Time : Three Hours

Part A

Answer **all** the questions.

Each question carries 1 weightage.

1. What is code of discipline ? Explain.
2. What is arbitration ? Explain.
3. Explain Joint Management Councils.
4. What is employee grievance ? Explain.
5. What is strikes and lockouts ?
6. Explain gain sharing and employee stock option.

(6 × 1 = 6 weightage)

Part B

Answer any **six** questions.

Each question carries 3 weightage.

7. When does a grievance arise in an industrial establishment ? Suggest suitable steps to handle grievances successfully.
8. What is meant by negotiations ? State its nature and importance.
9. What is collective settlement of grievance ? State the process and procedure.
10. Suggest measures to promote industrial peace in India.
11. What are the principles of industrial discipline ?
12. Write a detailed note on Quality circles.
13. Explain the changing role of trade union in the context of globalisation.
14. Explain various forms and levels of participative management.

(6 × 3 = 18 weightage)

Turn over

Part C

Answer any two questions.

Each question carries 6 weightage.

15. "Certified standing orders constitute statutory conditions of employment". Comment and give salient features of Industrial Employment (Standing Orders) Act, 1946.
16. "Industrial relations are not a matter between employer and employees alone, but a vital concern of the community and nation". Elaborate the statement.
17. Explain in detail the role of state to bring in harmonious relations in Industrial Organisations.

(6 × 2 = 12 weightage)