

C 43182

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Name.....

Reg. No.....

**SECOND SEMESTER (CBCSS—UG) DEGREE EXAMINATION
APRIL 2023**

Hotel Management and Catering Science
BSH 2B 02—ACCOMMODATION OPERATIONS
(2019—2022 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

Section A

*Answer the following questions.
2 marks each.*

1. What do you meant by Check Out ?
2. What is Squeege ?
3. What is Linen chute ?
4. What is Sani bin ?
5. What is Crinkle sheet ?
6. What are Recreational Areas ?
7. What is Runners ?
8. What is Routine maintenance ?
9. What is dry Mopping ?
10. What is sewing room ?
11. What is down town hotels ?
12. What is duplex room ?
13. What is turn down service ?
14. What are saunas and solariums ?
15. What is baby sitting ?

(Maximum 25 Marks)

Turn over

Section B (Short Answer Type)

Each question Carries 5 marks.

16. Brief about Linen room.
17. State the cleaning order of rooms in a hotel.
18. Write notes on : i) Sleep-out ii) Skipper iii) Sleeper iv) Vacant and ready v) OOO.
19. State the factors on which affects the layout of housekeeping.
20. What are the items should be immediately inspect after check out ?
21. Explain briefly about day Cleaning.
22. What are the role of housekeeping staff master key or floor key ?
23. What are the various types of fire extinguishers ?

(Maximum 35 Marks)

Section C

*Answer any two questions.
Each question carries 10 marks.*

24. List out the Qualities of Housekeeping Staff.
25. Explain about the equipments used in House keeping department.
26. What are the different methods of Cleaning methods and explain ?
27. Explain the procedure of Cleaning of a Departure Room.

(Maximum 20 Marks)