D 30445	(Pages : 2)	Name	
		Reg. No.	

# FIFTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2022

B.B.A.

### BBA 5B 09—OPERATIONS MANAGEMENTS

(2019 Admission onwards)

Time: Two Hours and a Half

Maximum: 80 Marks

## Part A

Answer all questions.

- 1. What do you mean by Dispatching?
- 2. Define Product Layout?
- 3. What is ABC analysis?
- 4. Write a note on B2C?
- 5. What is Production Logistics?
- 6. What is Safety stock?
- 7. What is CPM?
- 8. What is Gantt chart?
- 9. Write a short note on Taylorsim?
- 10. What is Stock turnover ratio?
- 11. What is Six Sigma?
- 12. What do you mean by Payback period?
- 13. What you meant by Time study?
- 14. Give a brief note on the TQM?
- 15. What is a Store ledger?

 $(15 \times 2 = 30, Maximum ceiling 25 marks)$ 

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2 D 30445

#### Part B

## Answer all questions.

- 16. What are the Objectives of Material requirements planning?
- 17. Explain Stages of Production?
- 18. What are the Principles of plant layout?
- 19. Discuss the benefits of TQM?
- 20. What are the merits and demerits of MRP system?
- 21. What are the pros and cons of MRP system?
- 22. What are the components of lead time?
- 23. Write a note on functions of operation manager?

 $(8 \times 5 = 40, Maximum ceiling 35 marks)$ 

#### Part C

## Answer any two questions.

- 24. What are plant capacity and its determinants?
- 25. What are the inventory classification models?
- 26. What are production control and its determinants?
- 27. What are the various work measurement techniques?

 $(2 \times 10 = 20 \text{ marks})$