

THIRD SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2022

B.Com.

BCM 3C 03—HUMAN RESOURCE MANAGEMENT

(2019 Admission onwards)

Time: Two Hours and a Half

Maximum: 80 Marks

Part A

Answer all questions.

Each question carries 2 marks.

- 1. What is meant by Internship?
- 2. Write the meaning of operational E-HRM.
- 3. What is job specification?
- 4. What do you mean by proficiency test?
- 5. What is Recruitment?
- 6. What is halo effect?
- 7. What is meant by employee grievance?
- 8. How job evaluation is different from job analysis?
- 9. What is formal appraisal?
- 10. What is meant by short term man-power planning?
- 11. What is benchmarking?
- 12. What is meant by critical incident appraisal method?
- 13. What are fringe benefits?
- 14. What is monetary incentive?
- 15. What do you mean by performance management?

 $(15 \times 2 = 30, Maximum ceiling 25 Marks)$

Turn over

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Part B

Answer all questions. Each question carries 5 marks.

- 16. What are the factors affecting recruitment?
- 17. What is E-HRM? What are its different types?
- 18. What are the contents to be included in an induction programme of an employee?
- 19. What criteria would you use to evaluate the training programme?
- 20. Describe the limitations of career planning.
- 21. Explain the significance of Hot Stove Rule in a working environment of an organisation.
- 22. Explain the process of performance appraisal.
- 23. What are the advantages of job evaluation?

 $(8 \times 5 = 40, Maximum ceiling 35 Marks)$

Part C

Answer any **two** questions. Each question carries 10 marks.

- 24. Define man power planning. Explain the pre-requisites of man power planning.
- 25. Explain the different methods of wage systems.
- 26. Explain the steps included in the training process.
- 27. How performance appraisal can be made more effective?

 $(2 \times 10 = 20 \text{ marks})$