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Name.....

Reg. No.....

**THIRD SEMESTER (CBCSS—UG) DEGREE EXAMINATION
NOVEMBER 2024**

B.Com.

BCM 3C 03—HUMAN RESOURCE MANAGEMENT

(2019—2023 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

Part A

*Answer all the questions.
2 marks each. Max. 25 Marks.*

1. Define HRM.
2. What is Job description ?
3. Define Selection.
4. What is performance appraisal ?
5. What do you meant by career development ?
6. What is Time wage system ?
7. What is a complaint ?
8. What is Hot Stove Rule ?
9. What is fringe benefit ?
10. What are critical incidents method ?
11. What is competitive advantage ?
12. What is Labour participation in Management ?
13. What is sensitivity training ?
14. What is personnel management ?
15. What is preliminary interview ?

(15 × 2 = 30 Maximum ceiling 25 Marks)

Turn over

Part B

*Answer all the questions.
5 marks each. Max. 35 Marks.*

16. What are the steps in grievance redressal procedure ?
17. Discuss the role of Human resource manager.
18. Discuss the various sources of recruitment.
19. What are the important methods of job design ?
20. What are the objectives of induction ?
21. Write a note on training evaluation.
22. What are the objectives of performance appraisal ?
23. What are the advantages of career planning ?

(8 × 5 = 40 Maximum ceiling 35 Marks)

Part C

*Answer any two of the following.
10 marks each.*

24. What is Compensation ? Discuss the criteria for developing a good compensation system in an organisation.
25. Briefly explain the methods or techniques of performance appraisal.
26. What is Training ? What is the need for training ? Also discuss the importance of training in an organisation.
27. Define HRM. Discuss about the evolution of the concept of HRM.

(2 × 10 = 20 marks)