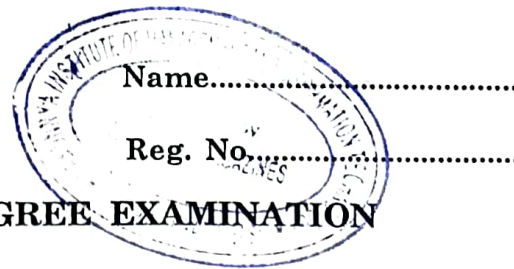


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**SIXTH SEMESTER (CUCBCSS—UG) DEGREE EXAMINATION
MARCH 2021**

**Hotel Management and Catering Science
BSH 6B 10—ACCOMMODATION MANAGEMENT
(2017 Admissions)**

Time : Three Hours

Maximum : 80 Marks

Section A (Objective Type Questions)

Answer all questions.

Each question carries 1 mark.

1. _____ is a discoloration or deposition on a metal or alloy surface caused by Chemical reaction with certain substances found in air, water and food stuffs.
(a) Tarnish. (b) Burnish.
(c) Tint. (d) Stain.
2. The main ingredient in the detergent is _____ that reduces the surface tension of water.
(a) Surfactants. (b) Alkali.
(c) Buffer. (d) Bleach.
3. An animal or plant dependent upon another for support and nourishment is _____.
(a) Pathogens. (b) Parasite.
(c) Larvae. (d) Nymph.
4. Linen, is the stem fiber extracted from the cultivated plant called _____.
(a) Yarn. (b) Cotton.
(c) Flax. (d) Silk.
5. The name or logo of the establishment is put onto the linen item for identification is called as _____.
(a) Moulans. (b) Monogramming.
(c) Packaging. (d) Napery.

Turn over

6. _____ is the mechanics in flower arrangements are also called pin holders.
- (a) Oasis. (b) Candle stick.
(c) Kenzan. (d) Wire mesh.
7. _____ refer to the using of any discarded materials for some other purpose.
- (a) Soiled linen. (b) Condemned linen.
(c) Discarded linen. (d) Cutting down.
8. A method followed in guest room inspection on a recently cleaned surface to check the degree of soil is _____.
- (a) Spotting. (b) Damp dusting.
(c) Buffing. (d) White-ragging.
9. Creatures that appear as pests occasionally or intermittently is known as _____.
- (a) Continuous pests. (b) Potential pests.
(c) Sporadic pests. (d) Persistent pest.
10. _____ is a distinctively woven sheet used to cover and protect the blanket.
- (a) Coverlet. (b) Night spread.
(c) Damask. (d) Dust ruffle.

(10 × 1 = 10 marks)

Section B (Short Answer Questions)

Answer at least five questions.

Each question carries 4 marks.

All questions can be attended.

Overall Ceiling 20.

11. Define par stock.
12. What is known as compound stain ?

13. Who is valet ?
14. Define interior design.
15. Define stock taking.
16. What is Laundromat ?
17. What do you mean by a space allocation in hotel ?
18. What is the term Prong ?
19. Explain the term 'VoIP'.
20. What is floor pantry ?

(5 × 4 = 20 marks)

Section C (Short Essay Questions)

Answer at least four questions.

Each question carries 8 marks.

All questions can be attended.

Overall Ceiling 32.

21. How to remove the perspiration stain from the fabric ?
22. Explain the functions of linen room.
23. What are the advantages of providing uniforms to the hotel staff ?
24. Explain any *four* styles of flower arrangement.
25. Name any three special provisions for handicap person in a 5-Star hotel room.
26. Expand and explain ABC.
27. How can you prevent the wastage of electricity in 5-Star hotels ?
28. How will you handle the following situations ?

(4 × 8 = 32 marks)

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Section D (Essay)

Answer any one question.

Each question carries 18 marks.

29. Explain the principles of design.
30. How would you deal with the bomb threat in a hotel ? Explain.
31. Distinguish between on premises laundry and outsourced laundry. Write its merits and demerits.

(1 × 18 = 18 marks)

