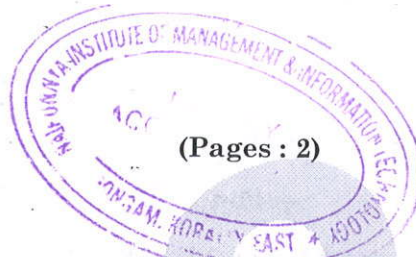


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Name.....

Reg. No.....

SIXTH SEMESTER U.G. DEGREE EXAMINATION, MARCH 2022

(CBCSS—UG)

Hotel Management and Catering Science

BSH 6B 10—ACCOMMODATION MANAGEMENT

(2019 Admissions)

Time : Two Hours

Maximum : 60 Marks

Section A

Answer at least eight questions.

Each question carries 2 marks.

All questions can be attended.

Overall Ceiling 16.

1. What is IKABANA ?
2. What is SB ?
3. What is a Prong ?
4. What is dirty dozen ?
5. What is briefing ?
6. What is a Suzie ?
7. What is a headboard?
8. What are dominant flowers in flower arrangement ? Give any *two* examples.
9. What is a cost-plus percentage profit basis contract ?
10. How to eradicate the infestation of bed bugs ?
11. What is the importance of creating a room inspection checklist ?
12. What is water mattress ?

(8 × 2 = 16 marks)

Turn over

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Section B

*Answer at least **four** questions.*

Each question carries 6 marks.

All questions can be attended.

Overall Ceiling 24.

13. What are the advantages of outsourcing ?
14. Draw layout of Linen room.
15. Explain the nature of the guest complains.
16. Explain the rules of purchasing linen in a hotel.
17. Write short note on flower arrangement in different locations at the hotel ?

(4 × 6 = 24 marks)

Section C

*Answer any **two** questions.*

Each question carries 10 marks.

18. Explain Laundry wash cycle ?
19. Explain the procedure for room cleaning with the help of a flow chart ?
20. Enlist the Guidelines for hiring contract services and explain advantages and disadvantages of contract services ?
21. What is guest room inspection ? What are the points to be considered while checking guest bed room and bath room ?

(2 × 10 = 20 marks)