#### D 100597

(Pages: 17)

Name.....

Reg. No.....

#### SIXTH SEMESTER U.G. DEGREE EXAMINATION, MARCH 2024

#### (CBCSS-UG)

Hotel Management and Culinary Arts

#### BHC 6B 12—COMPREHENSIVE SELF STUDY

(2020 Admission onwards)

Time : Two Hours

Maximum : 100 Marks

Answer any **hundred** questions. Each question carries 1 mark.

Pasta.

d)

- $1. \quad The \ term \ a \ la \ carte \ means:$ 
  - a) A set menu without any alternatives beverages.
  - b) A series of dishes as chosen by a customer and cooked to order.
  - c) A carte du jour menu inclusive of coffee and service charge.
  - d) A prix-fixe menu with several choices on each course customer.

2. Which well-known cocktail is made of vodka and tomato juice :

- a) Bloody Mary. c) Harvey Wallbanger.
- b) Manhattan. d) White Lady.
- 3. Petits fours are served :
  - a) With the coffee.
  - b) With the soup.
  - c) With the aperitif before a meal.
  - d) Halfway through a meal, with the sorbet.
- 4. Focaccia' is a type of what?
  - a) Bread. c) Meat.
  - b) Cheese.

**Turn over** 

5. This consists of two lists of holidays and package concept. The candidate has to match an item in one list with an item in the other

one list with an item in the other	
List-I	List-II
(i) Welcome break	(1) Time share concept.
(ii) Mahindra holidays	(2) Accommodation package.
(iii) Palace on wheels	(3) Cox and Kings.
(iv) Duniya Dekho	(4) RTDC and Indian railway.
a) 2, 1, 4, 3.	c) 2, 1, 3, 4.
b) 4, 1, 2, 3.	d) 3, 1, 4, 2.
6. The ideal storage temperature for egg?	
a) 2 to 5 degrees centigrade.	c) 1 to 6 degrees centigrade.
b) 4 to 6 degrees centigrade.	d) 0 to 2 degrees centigrade.
7. Which section in a kitchen supplies tea o	r coffee ?
a) Still room.	c) Hot range.
b) Cold room.	d) Confectionary.
8. An order is found in :	
a) House-keeping.	c) Front Office.
b) Room service.	d) None of these.
9. A bisque soup is made of :	
a) Scallops, sturgeon or clams.	
b) Mussels, oysters and cockles.	
c) Lobster, crab or prawns.	
d) Potted shrimps, squid and scamp	pi.
10. The term "catering" refers to :	
a) Setting up a banquet operation.	
b) Selling a banquet function.	
c) Serving a banquet operation.	

d) All of these.

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11.	World '	Fourism Day was observed on ———		, 2017.		
	a)	27 <sup>th</sup> September.	c)	7 <sup>th</sup> August.		
	b)	25 <sup>th</sup> September.	d)	14 <sup>th</sup> July.		
12.	What is	s the function of yeast in bread maki	ing?			
	a)	It makes the dough rise.	c)	It makes the dough shrink.		
	b)	It makes clean up easier.	d)	It shorten the baking time.		
13.	Which	of the hotel chain is owned by Tata ?	?			
	a)	Oberoi.	c)	Taj.		
	b)	Sheraton.	d)	Trident.		
14.	Which	of the following types of hotels is leas	st lik	ely to offer uniformed guest services ?		
	a)	World class service hotels.	c)	First-class service hotels.		
	b)	Mid-range service hotels.	d)	Economy/limited service hotel.		
15.	HACCI	P certificate in hotels stands for :				
	a) Hazard Analysis and Critical Control Point.					
	b)	Health Analysis and Critical Contro	ol Po	pint.		
	c)	Hazard Analysis and Crucial Contr	ol P	oint.		
	d)	Health Analysis and Crucial Contro	ol Po	int.		
16.	Which	state has the maximum number of h	erita	age hotels in India ?		
	a)	Rajasthan.	c)	Uttar Pradesh.		
	b)	Karnataka.	d)	Maharashtra.		
17.	_	outerized system used to access infor for materials known as ———————————————————————————————————	mat	ion about schedules, availability, fares and other		
	a)	Check in.	c)	Computer reservation system.		
	b)	Booking.	d)	Check–out.		
18.	Which	of the following software is used in h	otel	s ?		
	a)	Opera.	c)	Amadeus.		
	b)	Shawman.	d)	All of the above.		
				Turn over		

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19.	The fir	st hotel in India :		
	a)	Taj Mahal Palace.	c)	Leela.
	b)	Marriott.	d)	Oberoi.
20.	A hotel	room with all guest rooms occupied	is ca	llled :
	a)	Green House.	c)	Full House.
	b)	Houseful.	d)	None of these.
21.	Park B	angalore is which type of hotel :		
	a)	Eco hotels.	c)	Boutique hotel.
	b)	Heritage hotel.	d)	None of these.
22.	There a	are two main differences between H	otel a	and Restaurant food services :
	a)	Room service, multiple restaurants	8.	
	b)	Banquet service, multiple restaura	ints.	
	c)	Room service, banquet service.		
	d)	Room service, staffing.		
23.	Which	one of the following is a function of	a tra	avel agent ?
	a)	It acts as a ground operator.		
	b)	It deals with foreign exchange.		
	c)	It retails the package tour.		
	d)	It is accountable to the cancellation	n of t	our
24.	Which	one of the following hotel faced terro	orist	attack :
	a)	Taj Gateway.	c)	Taj Trident.
	b)	Taj Mumbai.	d)	None of these.
25.	Which	one of the following would authoriz	e the	e payment of refunds to guests ?
	a)	Front Office Supervisor.	c)	Duty Manager.
	b)	Night Porter.	d)	Front Office Manager.

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- a) Sushi. c) Sashimi.
- b) Cappuccino. d) Carpaccio.

27. What is the method of summarizing and classifying the record of financial transaction in monetary terms?

- a) Bookkeeping. c) Auditing.
- b) Accountancy. d) Cost accounting.

28. Dhokla is a savory snack that originates from which State?

- a) Rajasthan. c) Delhi.
- b) Tamil Nadu. d) Gujarat.

29. ITDC is a hospitality, retail and education company owned by the Government of India, under Ministry of Tourism. ITDC stands for \_\_\_\_\_\_.

- a) Indian Tourism Destination Corporation.
- b) India Tourist Destination Company.
- c) Indian Tourist Development Company.
- d) India Tourism Development Corporation.

30. Which one of the following is a part of adventure tourism?

- a) Swimming. c) Bowling.
- b) Bungee jumping. d) Chess.
- 31. Which place is known as the 'golden city of thousand temples'?
  - a) Kanyakumari. c) Mahabalipuram.
  - b) Kanchipuram. d) Konark.

32. Which item of equipment is used to keep food hot on a buffet ?

- a) Chafing dish.
- b) Gueridon trolley.
- c) Sizzling plate.
- d) Wooden chopping board.

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- 33. Real pate de foie gras is made from :
  - a) Fattened goose liver.
  - b) Duck livers in a pastry crust.
  - c) Best quality calfs liver.
  - d) Venison flesh and salt pork fat
- 34. Which of the following groups of nuts is correct for dessert?
  - a) Chestnuts, coconuts, pecans.
  - b) Almonds, walnuts, brazils.
  - c) Pistachios, macadamia, pine kernels.
  - d) Peanuts, filberts, cashews.
- 35. State which of the following dishes is eaten raw :
  - a) Contrefilet bouquetiere. c) Entrecote minute.
  - b) Steak tartare. d) Tournedos Rossini.
- 36. The term 'Sustainability' entails :
  - a) A belief in limitless resources.
  - b) A strong commitment to a laissez-faire economy.
  - c) The faith in the problem-solving abilities of science and technology.
  - d) The need to satisfy the needs of current and future generations.
- 37. In tourism marketing "Destination facilities" consider to be an element of :
  - a) Core benefit. c) Generic product.
  - b) Expected product. d) Augmented product.
- 38. Classification of hotels are the carried out by :
  - a) Department of Tourism, Government of India.
  - b) India Tourism Development Corporation.
  - c) Federation of Hotel and Restaurant Association of India.
  - d) State Department of Tourism.

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39.	Americ	an service is otherwise called :			
	a)	Guardian Service.	c)	Plate Service.	
	b)	Chain Service.	d)	None of these.	
40.	Name a	a country where we can see a capsul	e hot	cel :	
	a)	China.	c)	Japan.	
	b)	Malaysia.	d)	None of these.	
41.	The ter	m restaurant originated in :			
	a)	America.	c)	England.	
	b)	Germany.	d)	Italy.	
42.	Custom	ners who want to stay for a longer pe	riod	prefer :	
	a)	Commercial Hotels.	c)	Resort Hotel.	
	b)	Residential Hotels.	d)	Motels.	
43.	A whole	esaler who sells package tours is call	ed a		
	a)	Travel Agent.	c)	Travel agency.	
	b)	Tour operator.	d)	None of the above.	
44.	Who is	the head of the Housekeeping depar	tme	nt?	
	a)	Chef De Cuisine.	c)	Executive Housekeeper.	
	b)	Engineer.	d)	None of these.	
45.	Recaud	means :			
	a)	A type of dish.	c)	An alcohol store.	
	b)	A type of serving bowl.	d)	None of these.	
46.	A shutt	le service to the airport is a typical f	eatu	re of which type of hotel ?	
	a)	Resort.	c)	Airport Hotel.	
	b)	Casino Hotel.	d)	None of these.	
47.	The pla	ce in a hotel where alcoholic bevera	ges a	and snacks are served is :	
	a)	Banquet.	c)	Lobby.	

b) Bar. d) Coffee shop.

**Turn over** 

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48.	Which	is the hotel on wheels :		
	a)	Motel.	c)	Rotel.
	b)	Floatel.	d)	Airtel.
49.	Food or	beverages served in guest room is k	now	n as
	a)	Full service.	c)	Room service.
	b)	Service station.	d)	None of these.
50.	A hotel	employee who handles restaurant a	nd to	our reservations, travel arrangements etc is :
	a)	House-keeper.	c)	Chef De Cuisine.
	b)	Concierge.	d)	None of these.
51.	Las Ve	gas is the best example for :		
	a)	Casino Hotels.	c)	Heritage Hotels.
	b)	Budget Hotels.	d)	None of these.
52.	Guerid	on is a ?		
	a)	Trolly.	c)	Tray.
	b)	Vessel.	d)	None of these.
53.	The per	rson who cleans the kitchen is :		
	a)	Utility worker	c)	Dish washer.
	b)	Pot washer	d)	Kitchen steward.
54.	Who is	known as the Father of the Travel A	Agen	cy Business :
	a)	Thomas Cook.	c)	Jeena and Co.
	b)	Lee and Muirhead.	d)	Cox and kings.
55.	MICE s	stands for :—		
	a)	Meetings Incentives Conferences E		
	b)	Meetings Incentives Conferences E	_	
	c)	Meetings Incentives Customer Exp		
	d)	Money Incentives Conferences Exp	ositi	ons.

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56.	A busir	ness lounge will be found in a ———		—— hotel.
	a)	Independent Hotel.	c)	Resort Hotel.
	b)	Business Hotel.	d)	None of these.
57.	A prope	erty which provides full ownership o	f uni	ts is called a :
	a)	Time share.	c)	Condominiums.
	b)	Bed and Breakfast.	d)	None of these.
58.	Earlies	t lodging places are called :		
	a)	Inns.	c)	Restaurants.
	b)	Motels.	d)	None of these.
59.	Examp	le of a floating hotel is :		
	a)	Resort.	c)	Motels.
	b)	Houseboat.	d)	None of these.
60.	Vacatio	on homes found in Switzerland are c	alled	1:
	a)	Condominiums.	c)	Chalets.
	b)	Caravans.	d)	None of these.
61.	"CVGR	is a terminology used in accommod	atio	n sector to indicate :
	a)	Cumulative Variable Gross Ratio.		
	b)	Company Volume guaranteed rate	•	
	c)	Company Variable Group Ratio.		
	d)	Company Volume Group Reservati	on.	
62.		on (A) : Cocktails and mock tails are par menu.	inclu	ided in the bar menu to create variety and choices
	Reason guests.	(R) : Cocktails and mock tails are inc	clud	ed in the bar menu for alcoholic and non-alcoholic
	a)	Both (A) and (R) are true.		
	b)	(A) is true but (R) is false.		
	c)	Both (A) and (R) are true, but (R) is	s not	the correct explanation.
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d) (A) is false but (R) is true.

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63. The physical carrying capacity :

	a)	Determines how much use a site ca	ın ab	sorb, such as roads, car parks or attractions.
	b)	Relates to the tourist experience.		
	c)	Relates to flora and fauna, and is b	ased	on solid scientific evidence.
	d)	Is the most difficult type of carrying	g cap	pacity to measure.
64.	Which	of the following countries received th	ne mo	ost international tourist arrivals?
	a)	U.S.A.	c)	U.K.
	b)	France.	d)	Italy.
65.	What is	s"Agilo" ?		
	a)	Garlic.	c)	Wine.
	b)	Onion.	d)	Tomatoes.
66.	Which	term refers to a dining system where	e the	guest serve themselves :
	a)	Back bar.	c)	Banquet.
	b)	Cocktail.	d)	Buffet.
67.	Which	term is an American term for 'Alcoho	ol Ba	ur' ?
	a)	Back bar.	c)	Banquet.
	b)	Dram shop.	d)	Deli.
68.	The ho	tel diary is a part of :		
	a)	Personal event diary.	c)	Record of activities.
	b)	Reservation system.	d)	Record of past event.
69.	What is	s used as the benchmark quotation o	of a h	otel's room rate ?
	a)	Corporate Rate.	c)	Restricted Rate.
	b)	Discount Rate.	d)	Rack Rate.
70.	A guest	t folio is :		
	a)	A guest bill.	c)	A guest report.
	b)	A guest resume.	d)	A guest history.

**Turn over** 

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71.	Where	is hotel Ashok located in New Delhi	?	
	a)	Jor Bagh.	c)	Chanakya puri.
	b)	Sunder Nagar.	d)	New Friends Colony.
72.	Which	one of the following Organizations is	s ope	erating youth hostels around the world :
	a)	CARE.	c)	UNESCO.
	b)	YMCA.	d)	UNHCR.
73.	Name t	the underlines cloth used on a restau	irant	t table :
	a)	Slip cloth.	c)	Demask.
	b)	Serviette.	d)	Baize cloth.
74.	Which	provides a choice of items is :		
	a)	Alacarte.	c)	Table d' hote.
	b)	Counter service.	d)	None of these.
75.	Which	is the only public tourism undertaki	ng ii	n India :
	a)	TAAI.	c)	IATA.
	b)	ITDC.	d)	PATA.
76.	'OPER	A' is a :		
	a)	Travel company.		
	b)	Airline charter company.		
	c)	Software used for reservation of ho	tel r	ooms.
	d)	Franchise hotel chain.		
77.	The rec	cognition as an approved travel agen	ıcy iı	n India is granted initially for 5 years by :
	a)	Ministry of Railways.	c)	Ministry of Tourism.
	b)	Ministry of Civil Aviation.	d)	Ministry of Culture.
78.	Which	fruit is the symbol of hospitality ?		
	a)	Cherry.	c)	Mango.
	b)	Pineapple.	d)	Apple.

- 79. A Front Office Manager of a full-service hotel is responsible for which departments ? Choose from the lists below :
  - a) Reservations, front desk, communications, night audit.
  - b) Reservations, front desk, communications, uniformed services.
  - c) Reservations, front desk, transportation, uniformed services.
  - d) Reservations, communications, uniformed services, concierge services.
- 80. Hotels established on luxury liners or ship :
  - a) Airport hotel. c) Motel.
  - b) Suburban hotel. d) Floating hotel.
- 81. A legacy of the British Raj, these were built as rest houses for colonial official across the country as well as in remote areas and scenic locales :
  - a) Dak bungalow. c) Sarai.
  - b) Lodges. d) Yatri nivas.
- 82. Resort hotels distinguish themselves from most other types of hotels by providing :
  - a) Kitchen amenities.
  - b) Special activities such as horseback riding.
  - c) Food and beverage services.
  - d) Conference and meeting rooms.
- 83. FSSAI stands for :
  - a) Food Safety and Standards Authority of India.
  - b) Food Safety Storage Authority of India.
  - c) Food Safety Satisfy All India.
  - d) Food Storage Safety Authority of India.
- 84. What is the best definition of hospitality?
  - a) Service.
  - b) Businesses that provide services to people who are traveling.
  - c) Meeting the anticipation needs of our guests with kindness and goodwill.
  - d) A special room that is used to serve refreshments to groups of people.

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85.		eeds to change its eloping Tourism.	- ma	rketing approach to modern marketing approach
	a)	Planning.	c)	Organising.
	b)	Traditional.	d)	Management.
86.	GDS m	eans:		
	a)	Global Distribution System.	c)	Green Distribution System.
	b)	Global Development System.	d)	Green Deposit System.
87.	The he	adquarters of CLEARTRIP is in :		
	a)	Mumbai.	c)	Delhi.
	b)	Bangalore.	d)	Goa.
88.	To whic	ch department does the concierge re	port	?
	a)	Human resource.	c)	Front office.
	b)	Security.	d)	Accounting.
89.	Who is	generally in charge in a hotel kitch	en ?	
	a)	Garde manager.	c)	Chef tournant.
	b)	Executive chef.	d)	Sous chef.
90.		——— is one of the highest conc	erns	of guest who visit hospitality business.
	a)	Comfort.	c)	Security.
	b)	Location.	d)	Food and beverage.
91.		with a balcony which generally over beauty :	rlook	s a garden, waterfall or any other such element of
	a)	Lonai.	c)	Suite.
	b)	Cabana.	d)	Pent house.
92.	IHCL r	neans :		
	a)	Indian Hotels Company Limited.		
	b)	Indian Hotel Corporation Limited.		
	c)	International Hotel Corporation Li	mite	d.
	d)	International Hotel Corporation Li	mite	d. Turn over

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93.	Chef po	bissonier specializes in :			
	a)	Vegetarian.	c)	Fish preparation.	
	b)	Meat.	d)	None of these.	
94.	Modest	hotel situated away from the centre	e of tl	he city or located at a remote destination :	
	a)	Dark bungalow.	c)	Sarai.	
	b)	Lodges.	d)	Yatrinivas.	
95.	Which	one is Asia's first Ecohotel ?			
	a)	Orchid Mumbai.	c)	Jai Mahal.	
	b)	Park Banglore.	d)	None of these.	
96.	What a	re Rotels ?			
	a)	Hotel on train.	c)	Hotel on air.	
	b)	Hotel on water.	d)	Hotel on land.	
97.	How m	uch percentage of starch in wheat ?			
	a)	19 %.	c)	70 % .	
	b)	80 %.	d)	100 %.	
98.	98. Thank you for being 'AWESOMELY UNORDINARY' has been the tag line of which Indian Origin hotel chain, celebrating its 50 years, for guests, associates and partners in 2017–18?				
	a)	The Park Group of Hotels.			
	b)	The Taj Group of Hotels.			
	c)	The Oberoi Group of Hotels.			
	d)	The ITC Welcome group of Hotels.			
99.	Leisure	e, Business and Home-based are the	thre	e main types of what ?	
	a)	Hotels.	c)	Resorts.	
	b)	Travel Agents.	d)	Tour Operators.	
100.	A perso	onal item carried by a traveler, know	vn as		
	a)	Allowance.	c)	Baggage.	
	b)	Baggage tag.	d)	None of these.	

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- is an instrument that helps to achieve specific temperature and pressure for 101. scientific/medical and industrial applications. Autoclave. a) Sterilizers. **c**) d) None of the above. b) Electrosurgical unit. 102. Which bread is a white yeast bread from Italy? a) Challah. c) Pumpernickel. b) Brioche. d) Ciabatta. 103. What is the French name for cheese ? a) Soumage. c) Formage. Poission. b) Homage. d) 104. Which of the following is not a revenue generation department in a hotel? a) Food and Beverage. c) Front office. Safety and Security. d) Engineering. b) 105. The concept of Capsule hotel was originated in which country ? Zambia. a) c) India. Japan. d) Bolivia. b) 106. Which department in hotel is responsible for sending C Form to FRRO? a) Housekeeping. Human Resource. **c**) Front Office. Security. b) **d**) 107. The guest with minimum number of luggage is termed as : a) Scanty Baggage. No Luggage. **c**) b) Light Luggage. d) Some Luggage. 108. Which fire extinguisher is used for Class C Fire? a) Water.  $CaCl_2$  Fire Extinguisher. b) c)  $CO_2$  Fire Extinguisher. d) Foam Type Fire Extinguisher. **Turn over** 

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- 109. A density chart is used in hotels for :
  - a) Controlling hotels staff.
  - b) Verifying the usage of hotel linen.
  - c) Referring the availability of hotel rooms of particular type.
  - d) Controlling the hotel facilities.
- 110. Room situated near the swimming pool with facilities for changing is called as :
  - a) Queen room. c) Double-double room.
  - b) Patio. d)
- 111. Double occupancy means :
  - a) Two people sharing one room.
  - b) Two guests asked to share one room.
  - c) A room which is booked twice.
  - d) Over booking.
- 112. When was the first hotel in India established?
  - a) 1903. c) 1803.
  - b) 1947. d) 1957.
- 113. S.O.P. stands for ?
  - a) Self-Operating Procedure.
  - b) Standard Operating Procedure.
  - c) Service Operator Process.
  - d) All of above.
- 114. Which kind of F and B service includes partial cooking and preparation?
  - a) On premise. c) Off premise.
  - b) Room service department. d) Bar and lounge.
- 115. Menu planning is done by
  - a) Head chef. c) Restaurant manager.
  - b) F and B Manager. d) General Manager.

116. Services are typically produced and consumed simultaneously. This is an example of the \_\_\_\_\_\_ characteristic of services.

- a) Intangibility. c) Variability.
- b) Inseparability. d) Heterogeneity.
- 117. Which among the following is not a dry cooking method ?
  - a) Broiling. c) Poaching.
  - b) Baking. d) Roasting.
- 118. A hotel chain is :
  - a) Hotels connected to each other.
  - b) Part of a group with hotels in different locations
  - c) Hotels in difficult centres/parts of the country.
  - d) Small hotels.
- 119. What is the main feature of a time share establishment?
  - a) It is a private property.
  - b) It is a facility of one star grade.
  - c) Its rooms / resources are shared by guests / tourists according to specified time schedules.
  - d) None of these.
- 120. What is the other name for English Service?
  - a) Silver Service Style. b) Gueridon Service Style.
  - c) Buffet Service Style. d) Tray Service Style.