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C 20479

Name	**********
Reg. No	

SIXTH SEMESTER U.G. DEGREE EXAMINATION, MARCH 2022

(CBCSS-UG)

B.B.A.

BBA 6B 12—ORGANIZATIONAL BEHAVIOUR

(2019 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

Section A

Answer atleast ten questions. Each question carries 3 marks. All questions can be attended. Overall ceiling 30.

- 1. What is conflict?
- 2. Define group dynamics.
- 3. What do you mean by a formal group?
- 4. What are hygiene factors?
- 5. What do you mean by group norms?
- 6. Define motivation.
- 7. What do you mean by fringe benefits?
- 8. Define organisational behaviour.
- 9. What is group cohesiveness?
- 10. What is meant by perception?
- 11. Define learning.
- 12. What are motivators?
- 13. What do you mean by leadership style?
- 14. What is stress?
- 15. What do you mean by role conflict?

 $(10 \times 3 = 30 \text{ marks})$

Turn over