

C 40449

(Pages : 2)

Name.....

Reg. No.....

SIXTH SEMESTER U.G. DEGREE EXAMINATION, MARCH 2023

(CBCSS—UG)

B.B.A.

BBA 6B 12—ORGANIZATION BEHAVIOUR

(2019 Admission onwards)

Time : Two Hours and a Half

Maximum : 80 Marks

Part A*Answer all questions.*

1. What do you mean by an informal group ?
2. Define leadership.
3. What do you mean by group cohesiveness ?
4. What do you mean by eustress ?
5. What are group norms ?
6. What is meant by free rein leadership ?
7. What do you mean by traits ?
8. What are physiological needs ?
9. What do you mean by non-financial motivators ?
10. What are task groups ?
11. What is meant by team building ?
12. What do you mean by organisational development ?
13. What do you mean by stress management ?
14. What are social needs ?
15. List out any *four* consequences of work stress.

(15 × 2 = 30, maximum ceiling 25 marks)

Turn over

Part B

Answer all questions.

16. Briefly explain Herzberg's theory of motivation.
17. Distinguish between formal and informal groups.
18. Explain the various personality traits.
19. What are the various steps involved in managing change in organisations ?
20. Explain the various financial rewards that can be used as motivators.
21. List out the features of a cohesive group.
22. Briefly explain the various types of conflicts.
23. What are the various determinants of personality ?

(8 × 5 = 40, maximum ceiling 35 marks)

Part C

Answer any two questions.

24. What are the objectives of organisational development ? Explain its steps and benefits.
25. What are the various features of leadership ? Also, explain various types of leadership styles.
26. What are the various features of organisational behaviour ? Also, list out the basic assumptions of organisational behaviour.
27. Define stress. What are the various types of stress ?

(2 × 10 = 20 marks)