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Name.....

Reg. No.....

**SIXTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION  
MARCH 2025**

B.B.A.

BBA 6B 12—ORGANIZATIONAL BEHAVIOUR

(Admissions Year—2019 Onwards)

Time : Two Hours and a Half

Maximum : 80 Marks

**Part A***Answer all questions.*

1. What do you mean by organisational change ?
2. What are personality traits ?
3. Define organisational behavior.
4. What is work stress ?
5. What are social needs ?
6. What do you mean by democratic leadership ?
7. What is intra-organisational conflict ?
8. Who is a charismatic leader ?
9. What you mean by perception ?
10. What is meant by stress management ?
11. What do you mean by conflict management ?
12. Who do you mean by group dynamics ?
13. Define leadership.

**Turn over**

14. What do you mean by safety needs ?
15. List out any *four* characteristics or organisational behaviour.

(15 × 2 = 30, Maximum ceiling 25 marks)

### Part B

*Answer all questions.*

16. Explain the various non-financial rewards that can be used for motivating employees ?
17. Define organisational development. Explain why it is needed in every organisation ?
18. What are the various types of stress ?
19. What are the characteristics of group norms ?
20. List out the various factors that influence individual behavior.
21. Differentiate between Theory X and Theory Y of McGregor.
22. What are the advantages and disadvantages of autocratic leadership ?
23. Briefly explain the trait theory of leadership.

(8 × 5 = 40, Maximum ceiling 35 marks)

### Part C

*Answer any two questions.*

24. Define personality. Explain the determinants of personality.
25. Explain the nature and scope of organisational behaviour.
26. Why motivation is important in every organisation ? Also, explain the characteristics of motivation.
27. What do you mean by a group ? List out the features of a group. How a formal group is different from an informal group ?

(2 × 10 = 20 marks)