

D 30830

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Name.....

Reg. No.....

**FIFTH SEMESTER (CBCSS-UG) DEGREE EXAMINATION
NOVEMBER 2022**

Hotel Management and Catering Science

BSH 5B 08—ACCOMMODATION MANAGEMENT

(2020 Admissions)

Time : Two Hours

Maximum : 60 Marks

Section A*Answer the following questions not exceeding one paragraph.**Each questions carries 2 marks.*

1. What do you mean by Cost plus fixed fee basis contract ?
2. What is NB/NL ?
3. What is outsourcing ?
4. What is Asymmetrical Balance flower arrangement ?
5. What is dirty dozen ?
6. What is foliage explain with at least two examples ?
7. What is turndown service ?
8. Explain room linen exchange procedure.
9. What do you understand by briefing ?
10. What is par stock ?
11. What is In-House Laundry ?
12. What do you understand by Rhythm in flower arrangement ?

(Maximum Marks 20)

Section B*Answer the following questions not exceeding 120 words.**Each questions carries 5 marks.*

13. Enlist guest reportable.
14. Explain the nature of the guest complains.

Turn over

15. Explain different types of pressing/ironing equipment used in Laundry.
16. Enlist the advantages and disadvantages of contract service.
17. Explain the rules of purchasing linen in a hotel.

(Maximum Marks 20)

Section C

Answer any **two** from the following questions not exceeding 250 words.

Each questions carries 10 marks.

18. Explain elements of design.
19. What is guest room inspection ? What are the points to be considered while checking guest bed room and bath room ?
20. Explain care and conditioning of flowers.
21. Explain activities in the linen room.

(2 × 10 = 20 marks)