D 110176	(Pages : 2)	Name
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FIFTH SEMESTER (CBCSS—UG) DEGREE EXAMINATION NOVEMBER 2024

Hotel Management and Catering Science/Hotel Management and Culinary Arts

BSH/C5 D01—TOURISM AND HOSPITALITY MANAGEMENT

(2019 Admission onwards)

Time: Two Hours

Maximum: 60 Marks

Section A

Answer the following questions in not exceeding one paragraph.

Each question carries 2 marks.

(Maximum Marks 20)

- 1. What is a Casino hotel?
- 2. Define the term "Retail Travel Agency".
- 3. What is a super highway?
- 4. How do tourism activities impact destination areas?
- 5. What is the meaning of seasonality in tourism?
- 6. How Rome conference defines tourism?
- 7. Can you define a sub-urban and convention hotel with examples?
- 8. Is tourist product similar to other products?
- 9. What is special interest tourism?
- 10. Who is a Niche Tour operator?
- 11. Alleppey is Venice of the East Why?
- 12. Who are not recognised as Tourists?

Turn over

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Section B

Answer the following questions in not exceeding 120 words.

Each question carries 5 marks.

(Maximum Marks 20)

- 13. Differentiate between Wholesale Travel Agencies and Tour operators.
- 14. Describe the term "Star classification" in star category hotels.
- 15. State the importance of Tourism promoting trains.
- 16. Mention the negative economic impacts of tourism.
- 17. How purpose of visit determines the nature of the tour?

Section C (Long Essay)

Answer any **two** questions in not exceeding 250 words Each question carries 10 marks.

- 18. Highlight the features, facilities, and services offered in a five-star hotel.
- 19. Explain the characteristics of Tourist transportation.
- 20. What is a Passport? Discuss briefly the different types of Indian Passports.
- 21. Highlight the positive economic impacts of Tourism.

 $(2 \times 10 = 20 \text{ marks})$